

DATE: 3/11/26

TO: 911 Emergency Response Advisory Committee

FROM: Shannon Hardy, Division Manager

WCSO 775 772-1052 shardy@washoecounty.gov

THROUGH: Darin Balaam, Washoe County Sheriff

Telephone: (775) 328-3010, Email: DBalaam@washoecounty.gov

SUBJECT: RECOMMENDATION TO APPROVE REIMBURSEMENT FOR: Priority Dispatch- IAED - Fire and Medical Training

SUMMARY:

Priority Dispatch- IAED - Fire and Medical The Communications Center utilizes the dispatch protocols of the International Academies of Emergency Dispatch (IAED) for Fire and Emergency Medical call processing. IAED requires all certified dispatchers to complete **continuing dispatch education every two years** to maintain Emergency Medical Dispatcher (EMD) and Emergency Fire Dispatcher (EFD) certifications.

NRS APPLICABLE: NRS 244A.7645

Provides approval of costs associated with purchasing, leasing or renting the equipment and software necessary to operate the Communication Center.

STAKEHOLDER REVIEW (s)

Stakeholders are the area primary Public Safety Answering Points (PSAP) – Washoe County Sheriff's Office Communications, City of Sparks Emergency Communications and City of Reno Public Safety Dispatch, and each PSAP's contracted Agencies.

PREVIOUS ACTION & BACKGROUND

The current subscription auto-renews yearly.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Board approve the request presented by Washoe County Sheriff's Office Communications Center, to fund the invoice amount NOT TO EXCEED: **\$21,125**

POSSIBLE MOTION

Move to approve that the E911 Emergency Response Advisory Board approve the request presented by Washoe County Sheriff's Office Communications Center, to fund the Annual invoice amount NOT TO EXCEED: **\$21,125**

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150820 / 711504

IAED E911



Medical Priority Consultants, Inc.
dba Priority Dispatch Corp
110 S Regent St Ste 500, Salt Lake City, UT, 84111-1997, US
Phone: (801) 363-9127 Fax: (801) 746-5879
www.prioritydispatch.net
accounting@prioritydispatch.net

INVOICE

Invoice Number	SIN432428
Invoice Date	03/01/2026
Service Dates	04/01/26 - 03/31/27
Agency ID	1938

Billing Address

Washoe County Sheriff's Office Communication
1001 E. 9th Street Attn: Accounts Payable, Bldg D-200
Reno, NV 89512-1014
United States

Shipping Address

Washoe County Sheriff's Office
Communication
1001 E. 9th Street Attn: Accounts Payable,
Bldg D-200
Reno, NV 89512-3904
United States

Customer Reference	Quote #	PO #	Invoice Currency	Due Date
	Q-71794	6500005785	USD	03/31/2026

Product Name	Discipline(s)	Quantity	Total
Q Plus <i>Q Plus Expert case review and reporting. Subscription auto-renews without written cancellation</i>	Medical	555	\$ 13,875.00
Q Plus <i>Q Plus Expert case review and reporting. Subscription auto-renews without written cancellation</i>	Fire	290	\$ 7,250.00
Net Total			\$ 21,125.00
Tax Total			\$ 0.00
Invoice Total			\$ 21,125.00

Payment Detail	
FEDERAL TAX ID# 87-0447422	
Check payments:	Medical Priority Consultants, Inc. dba Priority Dispatch Corp. P.O. Box 30847 Salt Lake City, UT, 84130-0847
Wire/ACH payments:	Medical Priority Consultants, Inc. dba Priority Dispatch Corp. 110 South Regent Street, Suite 500 Salt Lake City, Utah 84111
	Account Number: 002226546 Routing Number: 124000054 Swift Code: ZFNBUS55 Bank Name: Zions First National Bank
Credit Card payments: please visit https://payment.prioritydispatch.net	
• (a 3% fee will be added for all credit card charges over \$5K)	
Remittance Email: finance@prioritydispatch.net	
Questions or Corrections: accounting@prioritydispatch.net	

